

Archived: 05 April 2024 10:34:05

From: [Freedom of Information Requests](#)

Sent: 05 April 2024 09:58:05

Subject: Freedom of Information - Response

Importance: Normal

Sensitivity: None

Dear

Thank you for your Freedom of Information request dated 26th March 2024 for information about streetlights. Please find below City of Doncaster Council's responses to the questions you have raised.

If questions have been asked, the question should be set out with the answer as is below:

Question 1: How many streetlights were reported as faulty in the calendar year 2023?

Response: 2761

Question 2: What was the average amount of time taken between the reporting of a fault with a streetlight and its resolution in the calendar year 2023?

Response: 6.52 days

Question 3: What was the longest delay between the reporting of a streetlight problem and its resolution in the calendar year 2023?

Response: 282 days

Question 4: What was the most recent estimate of the number of streetlights in your area that are currently not functioning or partly functioning?

Response: 2202 Units / 47059 Connected devices as of 04/04/2024

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £46.00 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Yours sincerely,
Sophie

Sophie Ormshaw

Information Governance Officer

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Please treat the content of this e-mail as confidential. If you have received this e-mail and it is not addressed to you please accept my apologies and inform me as soon as possible.

Sent: 26 March 2024 08:00

Subject: Freedom of info - broken streetlights

Caution! This message was sent from outside your organization.

[Allow sender](#)

Good morning,

In accordance with the Freedom of Information Act, I would be grateful if you could provide me with the following information:

How many streetlights were reported as faulty in the calendar year 2023?

What was the average amount of time taken between the reporting of a fault with a streetlight and its resolution in the calendar year 2023?

What was the longest delay between the reporting of a streetlight problem and its resolution in the calendar year 2023?

What was the most recent estimate of the number of streetlights in your area that are currently not functioning or partly functioning?

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

Please confirm receipt of this request and if you have any queries please don't hesitate to contact me via email and I will be very happy to clarify what I am asking for and discuss the request.

Thank you for your time and I look forward to your response.

Best wishes,

[Redacted signature]